



Vacaville Fire Department Customer Survey

Please take a few minutes and give us your feedback on the service you recently received from the Vacaville Fire Department.

Reason for Vacaville Fire Department Services: Fire EMS Other

Please select the circle that best describes the service you received.	Poor → Excellent 1 2 3 4 5
1. All Fire Department employees had a professional appearance.	
2. All Fire Department employees conducted themselves in a professional and courteous manner.	
3. The Fire Department arrived in a reasonable amount of time.	
4. I feel the Fire Department did everything possible to assist me during my emergency.	
5. I was generally satisfied with the service provided to me.	
6. I did not feel pressured into making decisions.	
7. I feel the Fire Department competently handled my situation.	
Comments:	